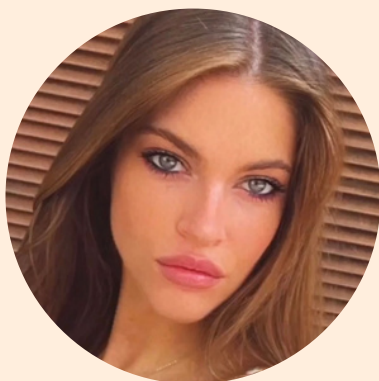




LORENA SÁEZ CARMONA

TRAVEL AGENTS EVENT
MANAGER

MAIN GOAL

Being part of a company that I can put into practice all my knowledge, which gives me the opportunity to achieve all my goals traced, and that offers me to grow as much in the labor area as intellectual personnel.

FURTHER TRAINING

Amadeus Reservation Agent Approved Course

IDIOMAS

- Spanish: Native
- Catalan: Native
- English: Intermediate level
- French: Basic level

CONTACT INFORMATION

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<https://es.linkedin.com/in/lorenas%C3%A1ez-carmona-61964a211>

WORK EXPERIENCE

Sales assistant in the Corte Inglés of Parfois

(20/07/2021) - AT THE MOMENT

- Personalized customer service.
- Promote purchases.
- Resolve customer complaints within their odds.

Benetton shop assistant

(24/03/2021) - (17/05/2021)

- Empathy
- Self control
- Teamwork

Sales assistant in the Corte Inglés

(20/10/2020) - (12/03/21)

- Serve the customer in a personalized way.
- Promote purchases.
- Resolve customer complaints within their odds.

CEM Sentmenat

(03/07/2019) - (01/08/2019)

- Monitor of children from 5 to 12 years old.
- In charge of leading groups of children to help them cultivate their talents and abilities in this specific area of the sport.

ACADEMIC RECORD

Centre d'Estudis Politècnics

2021/AT THE MOMENT

- Higher Degree in Travel Agencies and Event Management

Centre d'Estudis Politècnics

2019/2021

- Medium Degree of Commercial Activities

IES Sentmenat

2019/2017

- First and Second Social Baccalaureate

IES Sentmenat

2017/2012

- Title of Graduate in ESO.

SKILLS OR ABILITIES

I consider myself a responsible, proactive and self-demanding person, with ease of adaptation and ability to work as a team. Under high pressure conditions, with the initiative to solve problems efficiently to achieve the goals and objectives set by the company.